



EMPLOYEES' OLD-AGE BENEFITS INSTITUTION

**Tender Notice ITB #: EOBI-IT-259/2012
Managed IT Services – Outsourcing**

Employees' Old-Age Benefits Institution established in 1976 to provide benefits to the registered workers of industrial, commercial and other organizations. It intends to promote its benefits among stakeholders and encourage employers and employees to register with EOBI for availing the benefits.

The Employees' Old-Age Benefits Institution (EOBI) intends to outsource management of all IT Services for a period of 5 (five) years. The IT services range from Data Centre Operations to User Help desk management including, but not limited to operations, administrations, planning, development, enhancements, bug fixing, reporting, monitoring.

In this regard services of a financially sound Pakistani firm, having international operations and offering Information Technology services with experience/ specialization in implementation, operations and support experience of networks, servers, storage, databases specially Oracle, Middleware specially IBM, Operating systems specially Linux, proprietary and open source applications, custom developed applications, professional documentation and help desk management.

Bidding documents and other related information for the purpose can be obtained, on written request along with pay order of Rs. 500/- (non-refundable) in favor of "Employees' Old-Age Benefits Institution", during working hours starting December 6, 2012 to December 20, 2012 from the office of Director (IT), 5th floor, IT department, EOBI Head Office Karachi. For any query, may contact 021-34328038 or muhammed.sadiq@eobi.gov.pk

Two-stage bidding procedure would be used for the Open Competitive Bidding. (Interested bidders may like to refer Public Procurement Rules 2004 for further details on the procedure)

Sealed Technical proposal clearly marked as "Technical Proposal without price" in bold and legible letters, to avoid any confusion, shall be submitted latest by 3:00 p.m. on Friday, December 21, 2012 with the office of Director General (HR & GA) and the Technical Proposals shall be opened on the same day at 3:30 p.m. in the presence of representatives of the participating firms.

Employees' Old-Age Benefits Institution reserves the right to reject any or all bids and to annul the bidding process at any time, however, reasons for rejection or annulling bid process will be communicated to the concerned bidder (s) in accordance with the Procurement Rules.

Director General
Human Resource & General Administration
EOBI Head Office, 190/B/1, Block – 2
PECHS, Nursery Karachi