



EMPLOYEES' OLD-AGE BENEFITS INSTITUTION
General Administration Department, HO
Karachi

Invitation for Bids

Ref: HO/GAD/

1. Employees' Old-Age Benefits Institution (EOBI) intends to procure **Up-gradation/enhancement, maintenance & support services for Servers (with all parts) along with Network Management Services for a period of two (2) years, extendable up to one (1) year subject to satisfactory performance and mutual consent.** Sealed bids are invited from all eligible Bidders that meet the following **minimum eligibility criteria:**
- i. Bidder must have experience of providing similar services for not less than three (03) years.
 - ii. Bidder must be registered with Income Tax, Sales Tax Departments.
 - iii. The Bidder must not be blacklisted by any Government/Semi Government organization (Affidavit required).

SCOPE OF WORK

- a. Required up-gradation/enhancement of following items for three (03) Dell Power Edge 2950 Servers, located at IT Department, Head Office, Karachi (One-time job)

S. #.	Description
1	Storage: 1 TB 7.2K SAS (4 drives per server=Total 12 drives)
2	Memory: 64 GB RAM (8 GB x 8 = 64 GB) per server

- b. Required Maintenance and Support with all parts for two (02) years on call basis, located at IT Department, Head Office, Karachi

S. #.	Description	Quantity
1	Dell 2950	09

- c. Required Network Management Services for two (02) years on call basis, located at IT Department, Head Office, Karachi

Services Name	Model/Specs.	Quantity
LDAP	Ubuntu Linux	1
DNS/DHCP	Ubuntu Linux	1
Internet Firewall/Squid	Pfsense	1
Snort IPS/IDS	Pfsense	1
DMS (OpenKM)	Ubuntu Linux	1
Cacti NMS	Ubuntu Linux	1

- d. The selected bidder will be required to maintain an inventory of following parts at EOBI Data Center, Head office Karachi throughout the tenure of the SLA to ensure rapid resolution of common hardware issues. These parts will become property of EOBI after ending of the SLA. Parts should be in perfect condition. Same will be verified by EOBI.

S. No	Description	Qty
01	1 TB SAS 3.5' 7200 RPM Dell Hard Drives	03
02	2 TB SAS 3.5' 7200 RPM Dell Hard Drives	03
03	8 GB PC2-5300F Memory Modules	02
04	Motherboard Dell PowerEdge 2950	01
05	PERC 6i Raid Controller with cables	01

Note: Only complete solution as mentioned above in a, b, c & d will be entertained, incomplete will be rejected.

- Bidding will be conducted under National Competitive Bidding Procedure specified in the Public Procurement Rules 2004 (PPRA 2004) as per **Rule-36(b), under Single stage-two envelope procedure**. Technical and financial proposals should be sealed in two separate envelopes with clearly marked as 'TECHNICAL' and "FINANCIAL" along with tender description and name of Bidder.
- Technical evaluation criteria as Annex-A
- Format for financial proposal as Annex-B
- For further queries, please contact the undersigned during 0900 to 1300 hrs from Monday to Friday on 021-34328020 or at 021-34328041-42 e-mail: wahab.ahmed@eobi.gov.pk. The tender notice is available at PPRA website www.ppra.org.pk and EOBI website www.eobi.gov.pk/. EOBI reserves the right to accept/reject any/all bids.
- The Bids prepared as per above mentioned formats along with bid-security (equivalent to 2% of the contract value), which is enclosed in Technical bid envelope must reach at office of the undersigned on or before **24/05/2021 11:00 AM**. Technical Bid will be opened same day at **11:30 am**, at Board Room, 8th floor, EOBI Head Office, Nursery Market, PECHS Block 2, Off Shakra-e-Faisal, Karachi. This advertisement is also available on PPRA and EOBI websites at <http://ppra.org.pk> and <http://www.eobi.gov.pk>.

Signature & seal of authorized officer

Incharge (GAD)

General Administration Department, EOBI Head Office
190/1/B, Block # 2, PECHS, Nursery Market, Off Shakra-e-Faisal, Karachi.
Phone: (92-21) 34328020

Annexure-A

The technical evaluation criteria will be as follows and eligibility is 70% of weightage marks:

Performance Parameter	Max. Marks
Experience of similar services in last three (03) years (Attach Proof)	40
<ul style="list-style-type: none">• Data Center level experience of providing services to server hardware• Non Data Center Level experience of providing services to server hardware	40 20
Complaint Management Plan	15
Support Plan	15
Client Feedback	30
<i>Three feedbacks</i>	30
<i>Two feedbacks</i>	20
<i>One feedback</i>	10
<i>No feedback</i>	0

Format for financial Proposal

Description	Amount	
	Figure	Words
Total bid amount including all applicable taxes for (up-gradation/enhancement) one time job		
Total bid amount including all applicable taxes for (Maintenance and Support) for one year		
Total bid amount including all applicable taxes for (Network Management Services) for one year		
Grand Total (Bid Amount)		
Earnest Money 2%		
Name of Bank on which EM Pay Order/DD is drawn		

IMP:

- 1. In case of difference between amount quoted in words and amount quoted in numbers, the amount quoted in words shall prevail.**
- 2. Format must be follow as mentioned above.**
- 3. Partial bids will not be acceptable.**