

**EMPLOYEES' OLD-AGE BENEFITS INSTITUTION
(General Administration Department)**

Invitation for Bids (IFB)

Ref: HO/GAD/

1. Employees' Old-Age Benefits Institution (EOBI) intends to procure ***maintenance & support services for Servers (with all parts) along with Network Management Services for a period of one year, extendable up to one year (on same terms and conditions) subject to satisfactory performance and mutual consent.*** Sealed bids are invited from all eligible Bidders that meet the following **minimum eligibility criteria**:

- a. Bidder must have experience of providing similar services for not less than three (03) years.
- b. Bidder must have technical team of not less than three (03) technical qualified and experience personnel.
- c. Bidder must be registered with Income Tax, Sales Tax Departments, and EOBI

Required Maintenance and Support with all parts for one (01) year on call basis, located at IT Department, Head Office, Karachi

S. #.	Description	Quantity
1	Dell 2950	06

Required Network Management Services required for one (01) year on call basis, located at IT Department, Head Office, Karachi

Services Name	Model/Specs.	Quantity
LDAP	Ubuntu Linux	1
DNS/DHCP	Ubuntu Linux	1
Internet Firewall/Squid	Pfsense	1
Snort IPS/IDS	Pfsense	1
DMS (OpenKM)	Ubuntu Linux	1
Cacti NMS	Ubuntu Linux	1

Note: Complete Solution will be entertained otherwise bid will be rejected

2. Bidding will be conducted under National Competitive Bidding Procedure specified in the Public Procurement Rules 2004 (PPRA 2004) as per ***Rule-36(b), under Single stage-two envelope procedure.*** Technical and financial proposals should be sealed in two separate envelopes with clearly marked as 'TECHNICAL' and "FINANCIAL" along with tender description and name of Bidder.

The technical evaluation criteria will be as follows and eligibility is 70% of weightage marks:

Description	Weightage%
Support Plan	40
Complain Management Plan	40
Client Feedback at least three (03) list of client along with contact person name and phone no must be included	20

Format for financial Proposal

Description	Amount	
	Figure	Words
Total bid amount including all applicable taxes for (Maintenance and Support) for one year		
Total bid amount including all applicable taxes for (Network Management Services) for one year		
Grand Total (Bid Amount)		
Earnest Money 2%		
Name of Bank on which EM Pay Order/DD is drawn		

IMP:

- 1. In case of difference between amount quoted in words and amount quoted in numbers, the amount quoted in word shall prevail.**
- 2. Format must be followed as mentioned above.**
- 3. Partial bids will not be accepted.**

Signature & seal of authorized officer

3. For further queries, please contact to Wahab Ahmed, Assistant Director, I.T. Department, Head Office, Karachi during 0900 to 1300 hrs from Monday to Friday on 021-34328041-42 e-mail: wahab.ahmed@eobi.gov.pk. This tender can be obtained from the undersigned up to the deadline of submission of bids. The tender notice is also available at PPRA website www.ppra.org.pk and EOBI website www.eobi.gov.pk/. EOBI reserves the right to accept/reject any/all bids.
4. The Bids prepared as per above mentioned formats along with bid-security (equivalent to 2% of the contract value), must reach at office of the undersigned on or before **24/05/2018**. Technical Bid will be opened same day at **11:30 AM**, at Board Room, 8th Floor, EOBI Head Office, 190/1/B Block-2 Nursery, PECHS Off Shahra-e-Faisal, Karachi.

In-charge (GAD)

General Administration Department, EOBI Head Office

Phone: (92-21) 34328020